

Low-income staff members are often neglected in most employee benefit structures with few organisations realising the solid business case for placing a premium on the wellbeing of their entire staff complement.

The *Zurreal StaffCare* solution is perfectly suited to forward-thinking employers who recognise the direct impact of a healthier, more productive workforce on their organisation's bottom line. Encompassing basic, private healthcare services, the *StaffCare* solution supports businesses of all sizes, from all industries, in their overall human capital risk management.

How does the *Zurreal StaffCare* solution work?

Seamlessly integrating with your occupational health strategy, the *StaffCare* solution provides lower-income employees with access to a network of healthcare providers for their day-to-day needs.

This translates into:

- **Reduced absenteeism:** Minor health issues are identified and addressed early on, significantly reducing hospitalisation rates and the subsequent need to take time off work.
- **Higher staff productivity:** Healthier employees = more productive employees.
- Your organisation being regarded as an **employer of choice** by staff and trade unions alike.
- **Less industrial issues** and buy-in from trade unions.
- **A satisfied and well-educated** workforce.

In essence, *StaffCare* is an easy-to-use, highly affordable solution that provides your low-income employees with access to a network of healthcare providers - including doctors, dentists and optometrists - in a private setting.



Choosing your *StaffCare* solution

StaffCare offers two dynamic solutions, Steel and Titanium. Providing day-to-day benefits, each option offers generous, basic healthcare.

| Benefit | Details | Steel | Titanium |
|-----------------------------------|---|-------|----------|
| General Practitioner visits | 4 GP visits per annum | ✓ | |
| | Unlimited GP visits per annum (R50.00 co-payment is applicable after the 4th visit) | | ✓ |
| Maternity care | Diagnosis and referral of pregnancies | ✓ | ✓ |
| | Antenatal care for uncomplicated pregnancies | | ✓ |
| Nurse advice line | "Please call me" nurse advice line, Monday to Friday, 8am to 5pm | ✓ | ✓ |
| Acute medication | Dispensed by GP | ✓ | ✓ |
| Chronic medication | Dispensed by GP | | ✓ |
| Radiology | Black and white x-rays as per protocol | ✓ | ✓ |
| Pathology | Selected tests | ✓ | ✓ |
| Dentistry (waiting periods apply) | Scaling, polishing, fillings and extractions (a maximum of 2 visits per annum) | | ✓ |
| Optometry (waiting periods apply) | 1 Pair of single vision spectacles in a 24 month cycle | | ✓ |
| Zurreal loyalty programme | Access to Zurreal loyalty programme at no additional charge | ✓ | ✓ |



FREE loyalty and lifestyle programme

As members of the **Zurreal StaffCare** offering, both you and your full staff complement can look forward to enjoying a wide variety of loyalty and lifestyle benefits via our exceptional **Zurreal** programme at **no additional charge**.

Our world-class service

Ensuring the wellbeing of your staff is our main priority. This includes an unwavering commitment to delivering an exceptional service with personal attention at its very core.

As **Zurreal StaffCare** members, you will have access to:

- An allocated Customer Care Consultant who will liaise with you directly
- An easily accessible call centre manned by professional staff who are dedicated to deal with employee queries
- A state-of-the art online portal and reporting system to access and track benefits utilised
- Quick turnaround times and seamless administration
- Reporting on the health status and other biometric data of your staff component