

PRIVACY POLICY

INTRODUCTION

The web site, "Genesis EB Solutions (Pty) Ltd", located at www.genesisebs.co.za, is owned and operated by Genesis EB Solutions (Pty) Ltd and Kaitech Technology Group. Any reference to "Genesis EB Solutions (Pty) Ltd" "we," "us" or "our" in this Policy shall mean Genesis EB Solutions (Pty) Ltd. The Site includes all web pages accessible by the public. Any reference to "you" in this Policy shall mean any user of the Site, including without limitation employees of Genesis EB Solutions (Pty) Ltd.

This Policy applies only to information collected at this Site. It does not apply to information collected by us, or on our behalf, in person, through mail, email, by telephone, fax or any other means. Please note that this Policy applies only to the Site and not to the web sites of other organizations to which we link. We are not responsible for their privacy policies or practices of any other third-party sites and you should make your own inquiries regarding them.

This Policy explains the principles governing our use of Personal Information (defined below) that we collect from visitors on the Site. Personal Information may include your name, gender, email address, telephone number, address, other personal or preference information, details about your operating system, internet service provider, browser, IP address, the company name that the relevant IP address is affiliated to, the pages you visited on the Site, and the website you linked from to the Site. We take your privacy very seriously. If you have any questions or concerns regarding this Policy, you should contact us using the details given at the end of this document.

CONSENT

By using this Site, you agree to our collecting and using your Personal Information in the manner described in this Policy.

INFORMATION WE COLLECT ABOUT YOU

The amount and type of information received depends on how you use the Site and its various features. In particular, when you visit the Site, you provide us with various types of information including Personal Information that you choose to disclose, and information regarding how you use the Site, which we collect as you interact with our Site.

In using the Site, you may choose to provide us with Personal Information, for example, when you register online for newsletters, request information or send us feedback or inquiries. Personal Information may include your name, gender, email address, telephone number, address, and any other personal or preference information that we may request on a voluntary basis in order to provide you access to the certain features of the Site, as well as to help us to identify aspects, services or offerings on the Site that you may find interesting. Occasionally, we may also collect additional Personal Information from you through optional polls, questionnaires, or surveys.

COOKIE POLICY

When you visit the Site, we collect details about your operating system, internet service provider and browser (in addition to your IP address (a unique identifier for your computer or other access device), the company name that the relevant IP address is affiliated to, the pages you visited on the Site, and the website you linked from to the Site). We do this through third-party service providers, tracking technologies, and by placing "cookies," which are small data files, on your computer. Our third-party providers may also put cookies on your computer to obtain information about you and your use of our

Site. We may also use cookies to identify returning users, and to provide users of our Site with the added convenience by being able to quickly access to areas of the site. You can manage use of cookies through your browser settings. You can find more information on our Cookie Policy.

Please also note we are subject to certain regulatory requirements which require us to verify the identity of clients and may need to make certain inquiries and obtain certain information from you for that purpose. You confirm that all information you supply will be accurate and that we may disclose such information as we consider necessary to comply with any reporting or legal and regulatory requirements

CHILDREN

Children under 13 years old are not the target audience for the Site. To protect their privacy, we prohibit the solicitation of Personal Information from these children. If you are under the age of 13, please do not submit your email address or any other personal information to us through the Site.

USES OF COLLECTED INFORMATION

The purposes for which we process and store your Personal Information are, or may in the future be:

- To administer, monitor, understand Site use, and improve the Site and the services provided on the Site;
- To enable us to aggregate user profiles;
- Where you have requested it or in accordance with privacy laws, to provide you (by email, phone and/or mail) with marketing, promotional, or other information that we think may be of interest to you;
- As part or current or future legal or similar proceedings; and
- To enable us to comply with our legal and regulatory obligations.

Any promotional correspondence to you will provide you with the ability to opt-out of receiving future promotional material from us and you may contact us at any time to tell us that you do not want to receive marketing information from us by emailing us at the email address below.

DISCLOSURE OF YOUR PERSONAL INFORMATION

We may release Personal Information about you if you direct us to do so, or if we are required or authorized by law or if we reasonably believe that the disclosure is necessary in order to (a) fulfill a government request; (b) conform with the requirements of law or to comply with legal process served on us; or (c) protect or defend our legal rights or property or third party licensors of any material on the Site.

We do not use or disclose your Personal Information obtained from the Site, except as expressly stated in this Privacy Policy or as otherwise may be permitted by you or required by law. Please note that certain jurisdictions may have more restrictive privacy requirements that will prevent disclosure of your Personal Information to any other person or entity, including our affiliates.

PROTECTING YOUR INFORMATION

We have strict security and confidentiality procedures pertaining to the storage and disclosure of your information. We restrict access to Personal Information about you to those employees, agents or other parties who need to have such information to provide you with the information you have requested, or which we believe may be of interest to you, or to enable you to use other features of the Site.

Appropriate measures will be taken to safeguard your Personal Information to prevent unauthorized access, and to comply with applicable laws regarding the protection of such information. These measures may include physical, electronic or other procedural protections, such as passwords, firewalls, and encryption or authentication technology.

While we do our best to protect your Personal Information, we cannot ensure or warrant the security of any information that you transmit to us. The information you provide to us is sent over an open network, such as the Internet or email, and may be accessed by anyone. We cannot guarantee the confidentiality of any communications or materials sent to us over such open networks. We therefore do not accept any liability for direct or indirect losses in relation to security of any data that you send to us.

Your use of the Site, including any disputes arising from it, is subject to this Privacy Policy as well as our Terms and Conditions and Cookie Policy and all dispute resolution provisions therein, including the limitation of liability and choice of law provisions. We encourage you to refer to this Policy on an ongoing basis so that you understand our current Privacy Policy. Unless stated otherwise, our current Privacy Policy applies to all information that we have about you that is obtained through the Site.

ACCESS TO YOUR INFORMATION

If we process your Personal Information, you may have the right to request a copy of the Personal Information that we hold about you. If you wish to request access to such personal information, please email or write to us at the email address set out below in the “Contact Us” section.

If you discover any inaccuracy, please let us know so that we can make whatever corrections are appropriate.

You may also ask us to remove your name from our marketing databases and if you do that we will comply as soon as practicable.

CHANGES TO THIS PRIVACY POLICY

Genesis EB Solutions (Pty) Ltd may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

CONTACT US

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact Genesis EB Solutions (Pty) Ltd on +27(0) 11 731 5111 or email us info@gebs.co.za .